

# The Evolution of Get Connected

by *galaxy digital*

## DEDICATED TO INNOVATING ALONGSIDE YOU

For over ten years, Galaxy Digital has developed innovative volunteer management technology for our nonprofit partners. Every day, we're working to help you improve your volunteer program! Take a look at our history of using customer feedback to develop the essential volunteer management tools that you need.

We launched our **first Get Connected site** for our friends at the United Way of the Piedmont in Spartanburg, SC. And they're still using Get Connected today!

2012

Shelly,  
United Way  
of Onslow  
County



"I have worked with Galaxy for almost 5 years and I have witnessed many amazing changes and new innovations during this time."

Nonprofits were looking for new ways to highlight large community efforts, personalize corporate volunteer experiences, and focus groups of volunteers. **Initiatives and User Groups** were the solutions they needed.

2017

We made it easy to vet and qualify volunteers! From background checks to skilled volunteerism, **Qualifications** allowed our customers to store documents and ask custom questions to find the right volunteer for the right opportunity.

2017

Summer,  
Opportunity  
Council



"Our organization has worked with Galaxy for years, and we have witnessed a total innovation in how we advertise volunteer opportunities."

We released the first true mobile volunteer app, **Volunteer Get Connected**, now included with all customer sites!

2019

2015

For the first time, community organizations were able to share volunteer information with one another using a single technology. Enter the **Galaxy Link and Connected Communities**.

2016

Volunteer managers needed a better way to know when volunteers would arrive on site and to help volunteers find shifts that fit their schedules. So we launched **Custom and Recurring Shifts!**

"Not being a particularly 'tech-savvy' group, our staff has appreciated the very comprehensive tutorials available to us!"



Bonnie,  
Volunteer  
Prince William

2018

We found a way to save volunteer managers tons of time. A new **Check-In Kiosk** helped volunteers quickly check-in for opportunities and automatically track their hours.

2018

We helped our customers go paperless. **Galaxy eSign and Digital Waivers** gave customers a way to cut down on waste while protecting their organization and volunteers.

2020

Our Customer Experience Team worked around the clock to help organizations respond to COVID-19. We created a **library of COVID-specific resources**, empowered volunteer programs to transition to **virtual volunteerism**, and made rapid updates to **crucial relief-related features**.

## TODAY

We're helping you get ready to start your journey with Get Connected!